

# Cardiovascular Recovery Unit (CVR)

## Guest Information

We understand your concern for your loved ones we have in our care. We want your experience to be a pleasant one while you are visiting them. For your safety and for the safety and comfort of others, we ask that you adhere to our visitation policy. Merit Health Wesley is a person centered care facility and if you have a request, please ask.

Please appoint one family member that will serve as the patient's personal representative during their stay in the CVR. This person will be responsible for asking questions and conveying information back to other family members and friends. They will also be the person our medical staff will notify in case of emergency. The primary contact will receive updates by using the password via phone. To receive updates, please call the operator or nursing supervisor and ask to be transferred to the CVR.

### **CVR Visitation Information:**

- Special CVR Visiting hours are: **6am, 9am, 12noon, 3pm, 6pm and 9pm.**
- Bedside shift report occurs between 6:45 – 7:15 am /pm. Families are encouraged to attend. The nurses will introduce themselves and invite the patient and family to take part in this report. They will discuss the plan of care, medications, any tests and other important information.
- The visiting period is limited to 20 minutes during visitation times.
- Multidisciplinary rounds are conducted with the health care team daily and is a time to communicate and discuss the patient's plan of care.
- Hands must be washed upon entering and leaving the CVR.
- Cell phones must be turned off in the CVR.
- Children under 12 years old must wait in the main hospital waiting room. They are not allowed in the CVR or CVR waiting room.

### **CVR Waiting Room Information:**

- The CVR waiting room telephone numbers are 601-268-5063 and 601-268-5064. Dial "9" to place a call outside the hospital.
- Please limit telephone calls to 5 minutes in consideration of others waiting for information on their loved one.
- Blankets and pillows will be provided upon request. Please do not bring personal bedding from home. Sleeping on the floor is a safety issue and is prohibited.
- The furniture has been arranged for optimum use. Please do not move it.
- If housekeeping assistance is needed, dial "0" and ask for assistance.
- Please keep the waiting room doors closed at all times.
- Please keep valuables with you at all times.

### **Additional Information:**

- **Special Assistance:** If you have questions or concerns, please ask to speak with the Charge Nurse, Clinical Manager, Director or Nursing Supervisor. You may also ask to speak with our Patient Advocate at 601-268-8069.
- **Prayer Chapel:** The Flowers Prayer Chapel is located on the first floor across from our Radiology Department. It's open 24 hours a day for your needs. If you have a special prayer request, contact our Chaplain. He may be paged by calling the operator at 601-268-8000 or by dialing '0" from a hospital phone.
- **Food:**
  - The cafeteria is located on the first floor for your convenience. They are open daily from 7am – 9:30am for breakfast and from 11am – 1:30pm for lunch.
  - Subway is located on the first floor of Tower B. They are open Monday – Friday from 7am to 10pm, Saturday from 8am – 10pm and Sunday 9am – 10pm. To place a call-ahead order or request a delivery, call 601-296-3780.
  - Java Moe's is located on the first floor.
  - Vending machines are available 24 hours a day and are located on the first floor.
  - Lori's Gift Shop is located on the first floor across from the cafeteria. They are open Monday through Friday 6:30am – 8:30pm, Saturday 9am – 7pm and Sunday 10:30a to 6:30p.
- **Advance Directives and Organ Donation:** Information about advance directives and organ donation is available. This can include living wills and durable power of attorney. Dial "0" and ask for the Chaplain for assistance.
- Merit Health Wesley is a tobacco-free campus, both inside and outside of the facility.



### **CVR Waiting Room**

601-268-5063

OR

601-268-5064

# Intensive Care Unit (ICU)

## Guest Information

We understand your concern for your loved ones we have in our care. We want your experience to be a pleasant one while you are visiting them. For your safety and for the safety and comfort of others, we ask that you adhere to our visitation policy. Merit Health Wesley is a person centered care facility and if you have a request, please ask.

Please appoint one family member that will serve as the patient's personal representative during their stay in the ICU. This person will be responsible for asking questions and conveying information back to other family members and friends. They will also be the person our medical staff will notify in case of emergency. The primary contact will receive updates by using the password via phone. To receive updates, please call the operator or nursing supervisor and ask to be transferred to the ICU.

### **ICU Visitation Information:**

- We know family is important for emotional support and to assist with caring for the patient. Family is welcome 24 hours a day, as long as it is helpful to the patient and to their well-being.
- Bedside shift report occurs between 6:45 – 7:15 am /pm. Families are encouraged to attend. The nurses will introduce themselves and invite the patient and family to take part in this report. They will discuss the plan of care, medications, any tests and other important information.
- Multidisciplinary rounds are conducted with the healthcare team daily and is a time to communicate and discuss the patient's plan of care.
- Hands must be washed upon entering and leaving the ICU.
- Children under 12 years old must wait in the main hospital waiting room. They are not allowed in the ICU or ICU waiting room.
- Depending on the number of patients, the nurses may alter the policy to accommodate both patients and visitors.

### **ICU Waiting Room Information:**

- The ICU waiting room telephone number is 601-268-8500. Dial "9" to place a call outside the hospital.
- Please limit telephone calls to 5 minutes in consideration of others waiting for information on their loved one.
- Blankets and pillows will be provided upon request. Please do not bring personal bedding from home. Sleeping on the floor is a safety issue and is prohibited.
- The furniture has been arranged for optimum use. Please do not move it.
- If housekeeping assistance is needed, dial "0" and ask for assistance.
- Please keep the waiting room doors closed at all times.
- Please keep valuables with you at all times.

### **Additional Information:**

- **Special Assistance:** If you have questions or concerns, please ask to speak with the Charge Nurse, Clinical Manager, Director or Nursing Supervisor. You may also ask to speak with our Patient Advocate at 601-268-8069.
- **Prayer Chapel:** The Flowers Prayer Chapel is located on the first floor across from our Radiology Department. It's open 24 hours a day for your needs. If you have a special prayer request, contact our Chaplain. He may be paged by calling the operator at 601-268-8000 or by dialing '0" from a hospital phone.
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**ICU Waiting Room**  
**601-268-8500**